

# Corporate Update

**IT & Engineering Department**

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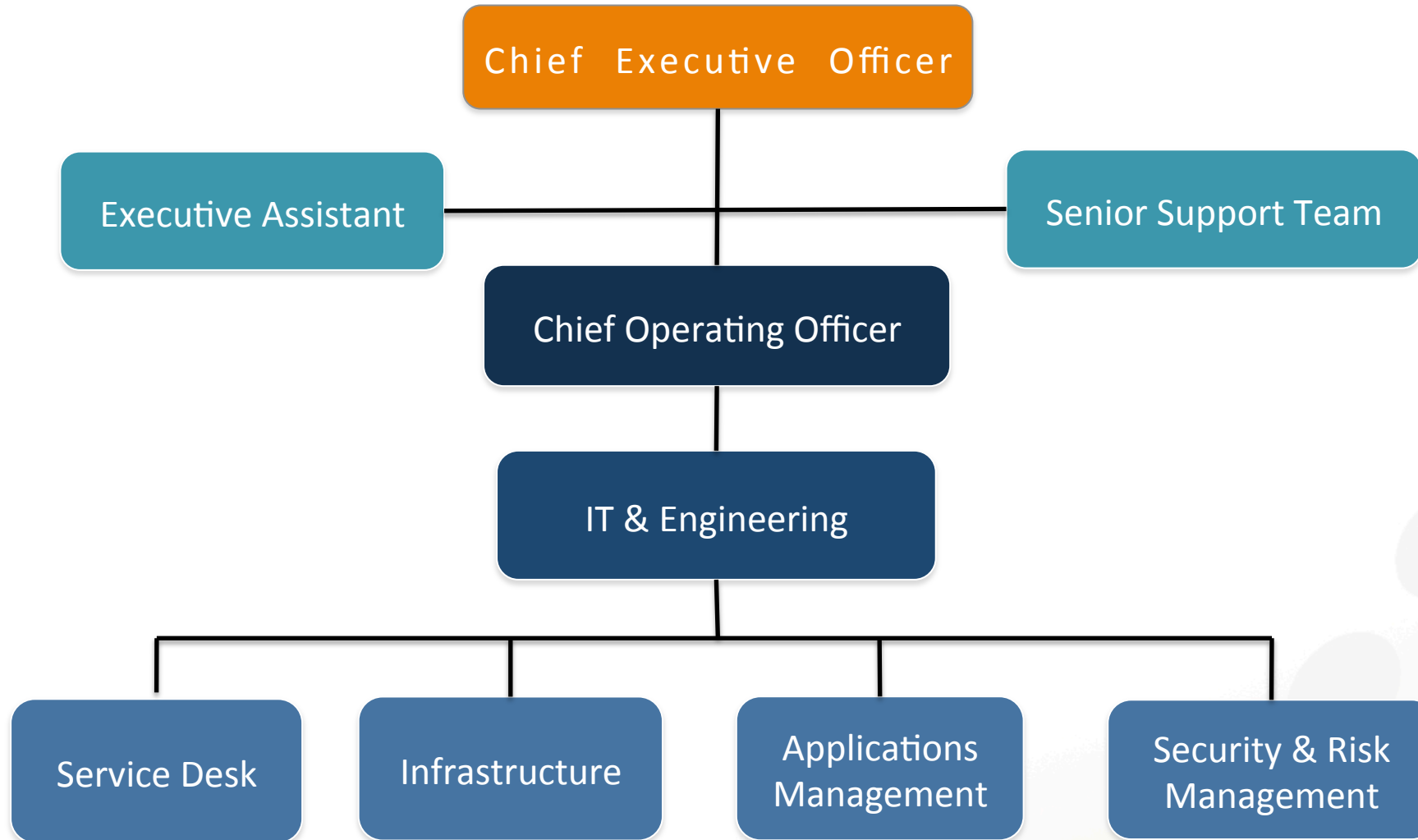
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# *Mission*

- Provide technical infrastructure to support AFRINIC's activities.
- Define IT strategic plan.
- Determine technological directions.
- Define and implement technology plan, architecture and standards.
- Ensure reliability, performance and security of systems as well as the optimal utilization of computer resources.

# Structure



# *Orientation for 2012*

- Enhance Information Technology Processes
  - Improve Service Delivery levels.
  - Improve Change Management.
  - Implement IT performance monitoring and evaluation.
- Enhance Resiliency Strategy
  - Virtualize server infrastructure.
  - Review of Disaster Recovery plan.
  - Articulate a Business Continuity Program.

# *Orientation for 2012 contd...*

- Improve Systems Security
  - Enhance risk evaluation and management.
  - Enhance security policies, standard and procedures.
- Lay down foundations for ISO certifications
  - Define IT control objectives.
  - Evaluate maturity level.

# *Q1 Review*

- Enhance Information Technology Processes
  - Review and document all IT procedures - ongoing.
  - Improvement of NOC - ongoing.
- Enhance Resiliency Strategy
  - Server virtualization: proof of concept completed.
  - Redefine backup strategy – ongoing.

*Thank you*