

DiploFoundation

*IG Capacity Building Programme:
A Model for Regional Training*

**Godfred Ahuma
Emmanuel Edet**

DiPLILO
www.diplomacy.edu

Outline

- DiploFoundation
- Need for Capacity Building
- Methodology
- Success Stories

DiploFoundation

Is a non-profit organisation which aims to build community and trust through capacity building by:

- enabling diplomatic and policy formation activity through ICT
- assisting developing countries to actively engage in policy formation and diplomacy
- promoting a multistakeholder approach to policy formation and diplomacy

The need for capacity building

It has been found out that most developing countries have limited understanding and awareness of the intricacies of Internet governance issues and do not have sufficient capacity to effectively participate in global Internet governance.

The WGIG devoted much of its attention to the identification of public policy issues that are potentially relevant to Internet Governance, the WGIG established four key public policy areas:

The need for capacity building

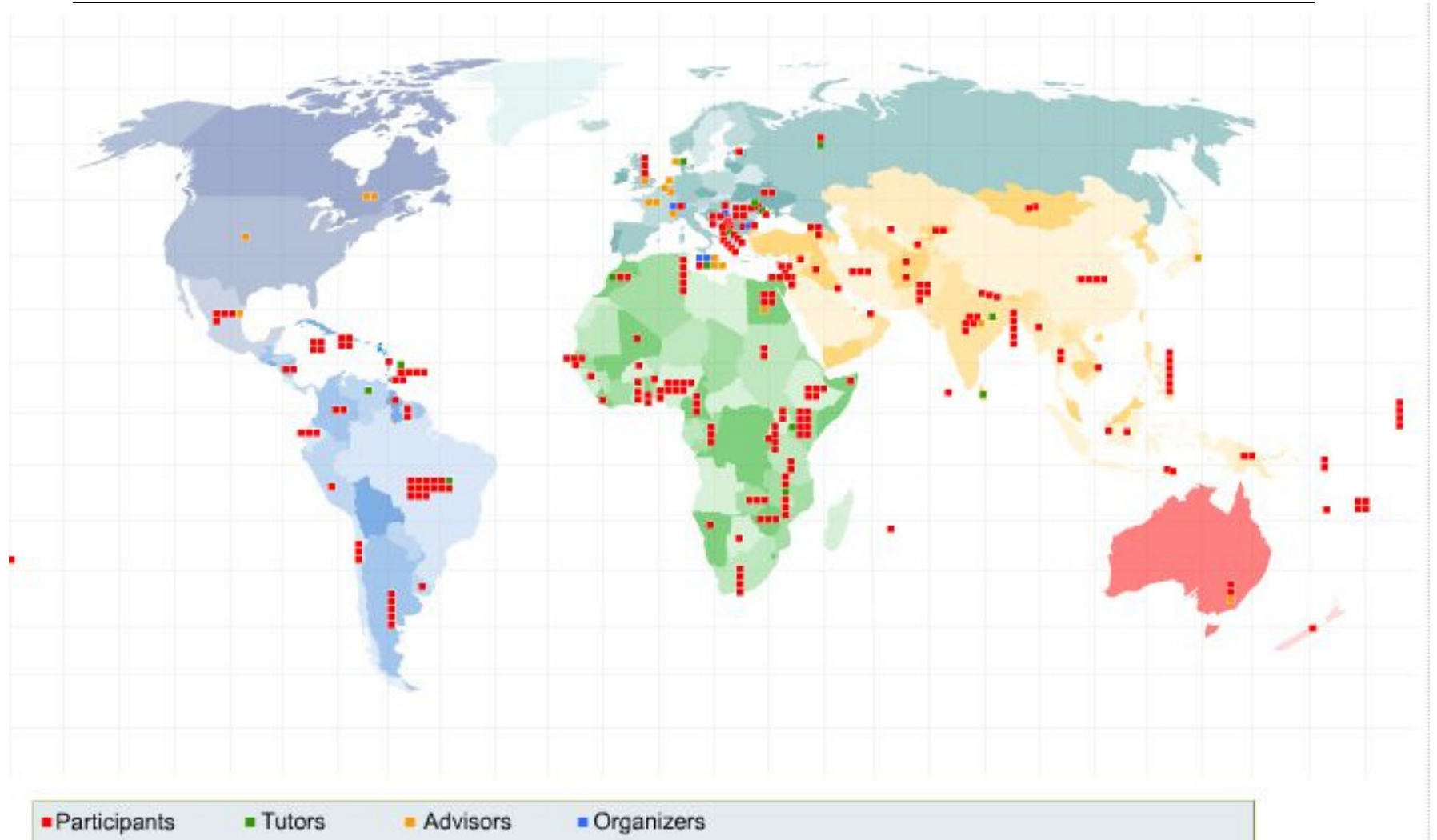
- Issues relating to infrastructure and the management of critical Internet resources
- Issues relating to the use of the Internet, including spam, network security and cybercrime.
- Issues that are relevant to the Internet but have an impact much wider than the Internet and for which existing organizations are responsible, such as intellectual property rights (IPRs) or international trade.
- **Issues relating to the developmental aspects of Internet Governance, in particular capacity-building in developing countries.**

Internet Governance

Internet Governance specialists ranges from Doctors, Economists, lawyers, Engineers who all have to learn this new subject on-the-go. Specialized training exists for various professionals, from law, Medicine, Engineering etc. Formal educational programmes are now being developed for the field of Internet Governance.

Since 2003 Diplo has trained 1036 individuals with different backgrounds - government officials, businesspersons, civil society activists, journalists, and academics - from over 82 countries worldwide.

Community



Methodology

- Online Course
- Research Project
- Fellowships

Online Course

- Introduction: Starts with a two-month introduction to Internet Governance,
- key IG issues
 - i. Infrastructure and Standardisation Basket
 - ii. Legal Basket
 - iii. Development Basket
 - iv. Economic Basket
 - v. Socio-Cultural Basket
- multistakeholder approach

Online Course

- Advanced phase: Two months of specialized studies on issues such as:
 - privacy and security
 - jurisdiction
 - arbitration and liability
 - the digital divide and universal access
 - infrastructure and economic models
 - e-commerce
 - multilingualism and diversity
 - e-governance and e-voting
 - emerging issues and
 - network neutrality.

Policy Research Project

- In this period, participants address in greater depth some of the important issues in the field of Internet governance.
- Encourages collaboration amongst participants sharing regional and professional perspectives
- Online collaborative research in groups
- Wiki used as tool
- Topics cover “hot” IG-related issues

Topics

Internet and Language Issues
 Spam & Developing Countries
 ICT sector in the Arab world - Effects on Human Development
 Cyber-crime and Human Rights: Case Study - Romania
 Open Sources & Local Content in Africa E-commerce in developing countries
 Transparency and E-governance
 The “Common Heritage of Mankind” Principle & Internet Governance
 Internet and Foreign Direct Investment between Africa and Asia
 WiMax and fibre optic submarine cables CARICOM region and ICT Infrastructure
 Digital Economy, IPR and Developing Countries
 Bridging Digital Divide: Virtual Education for Youth
 Civil Society and WSIS: Asia Pacific Region Regulation vs. spam
 Internet Governance: Implications for Pakistan
 Developing ICT Infrastructure in the Developing countries
 ICT for Education in Asia Pacific Region
 Pacific Islands ICT Structure & Digital Divide Internet governance institutions and framework
 Bandwidth & ISPs in Africa
 Reducing the Digital Divide: Global, Regional and National initiatives in/for Africa
 African Media & Digital Divide E-democracy
 IXP and Continental Backbone for Africa
 IG & Internet Security - Position of Developed and Developing Countries
 Cybersecurity The balance between citizen rights to information and the rights of IPR holders

Fellowships

- Aimed at providing participants with practical experience in dealing with IG issues
- Selection based on performance and equal regional distribution.

- fellowships at the IGF Secretariat in Geneva
- participation at IGF meetings
- Internship at the DiploFoundation
- participation at other regional and global meetings on IG issues
- scholarships for participation in online courses and internships awarded
- other?

Tools – Learning Management System

Address <http://campus.diplomacy.edu/lms/ClassNav.asp?IDclass=15> Go Links »

Classes Home Resources | Meetings | Reports | Preferences | Cantina | Help | Logout

- [International Trade Relations and Diplomacy 2004](#)
- [Bilateral Diplomacy 2004](#)
- [International Policy on the Internet 2004](#)
- [IT and Diplomacy 2004](#)
- [Language and Diplomacy 2004](#)
- [Organisation of Diplomatic Services 2004](#)

[Make new entry](#) | Search [go](#)

MyraM - 02/06/2004 - Country Positions
 Jovan, I understand that we have to continue with presenting the country positions assigned to us in Malta. However, because this is a live issue and we are discussing this at home, can I also present the Cook Islands views? e.g., we disagree with the G 77 position on the Legal Basket where (it sounds like China) the Group is against copyright, yet for the Cls it is an important issue because of our indigenous knowlege and expertise. How do I as Senegal address this dilemma?

VeronicaC - 01/06/2004 - "mistakes"
 Dear Secretariat! I want to thank you for the great job that you did - working on our ammendments! The "mistake" Olesya was referring to below is in ADD Paragraph (instead of China, write Iran, by Olesya R.and that's it)It is the only "mistake" I found so far. Are there more?

OlesyaR - 01/06/2004 - Negotiations
 Dear colleagues, I would like to let you know that after rearranging our amendments Secretariat made some mistakes. When there are my amendments you should read Iran and NOT China as Secretariat made.

ExavierD - 01/06/2004 - E-mail controls loom in Zimbabwe
 the bbc has reported that the Zimbabwean government has proposed obliging its internet service providers to divulge details of e-mails deemed offensive or dangerous.however president mugabe last year desribed the internet as a tool used by "a few countries...in quest of global dominance and hegemony .for more details please visit <http://news.bbc.co.uk/1/hi/world/africa/3764133.stm>

[Create new event](#) | [All events](#)

Calendar (GMT)

03/06/2004 14:00 [Online Session: International Trade Relations and Diplomacy 8 - Globalisation \(Tracy Evans\)](#)

10/06/2004 14:00 [Online Session: International Policy on the Internet: Legal Basket Introduction \(Jovan Kurbalija\)](#)

14/06/2004 23:00 [Assignment "International Trade Relations and Diplomacy"](#)

17/06/2004 14:00 [Online Session: International Policy on the Internet: Legal Basket Negotiations \(Jovan Kurbalija\)](#)

24/06/2004 14:00 [Online Session: Organisation of Diplomacy Services: Diplomatic Skills. a Critique 1 \(Alex Sceberras Trigona\)](#)

01/07/2004 14:00 [Online Session: Organisation of Diplomacy Services: Diplomatic Skills. a Critique 2 \(Alex Sceberras Trigona\)](#)

[Time Zone Converter \(external web site\)](#)

User: Yasmeen Calendar | Forum | Notes

Tools – Learning Management System

The screenshot displays a web-based LMS interface. At the top, there are navigation links: "Classes Home", "Resources | Meetings | Reports | Preferences | Cantina | Help | Logout". The user information bar shows "Author: Jovan Kurbalija", "User: Yasmeen(455) group: 46", and "Discussion Filters".

The main content area is titled "A DEFINITION OF INTERNET GOVERNANCE". The text of the post is as follows:

Confusion about Internet governance begins with the term itself. Different players have attached different meanings to the term. A discussion about the meaning of the term "Internet Governance" is not just linguistic pedantry given that particular perceptions of the term trigger policy approaches and expectations. Differences in the interpretation of the term "Internet Governance" can be divided into two groups: the general – linguistic differences and the specific – operational differences.

General - Linguistic Differences

Both constituent parts: "Internet" and "Governance" are subject to criticism of the first part – "Internet" – is that the terms: "Information Society" and "Information Age" are as being more comprehensive. They include areas that are beyond the Internet domain, such as mobile telephony. The argument for the use of the term "global communication" towards the use of TCP/IP is that it is more comprehensive.

The second part of the term – "Governance" – is subject to debates, especially during WSIS. The reason for the use of governance as a synonym for government. On the WSIS process many, especially developing, countries have expressed concerns that the consequences of such an approach was the belief that governance on the inter-governmental level with a limited part of the world.

What were the main reasons for this terminology? Not necessarily. The World Bank, UNDP and other institutions involved in the WSIS process states through the introduction of more transparency and accountability.

A comment box is open over the text, showing a response from Mohammed Benjlany on 5/24/2004:

They include areas that are beyond the Internet domain, such as mobile telephony... Mobile telephony, since it is the example mentioned, has its own governance instruments. The trend toward liberalizing and deregulating this sector has led to the creation of national regulatory agencies dealing with the sector. I totally agree with the Internet being singled out as a topic of particular focus although the borders between Internet, fixed telephony, mobile telephony, wireless internet and the rest are, in my opinion, no longer clear.

Mohammed Benjlany
5/24/2004

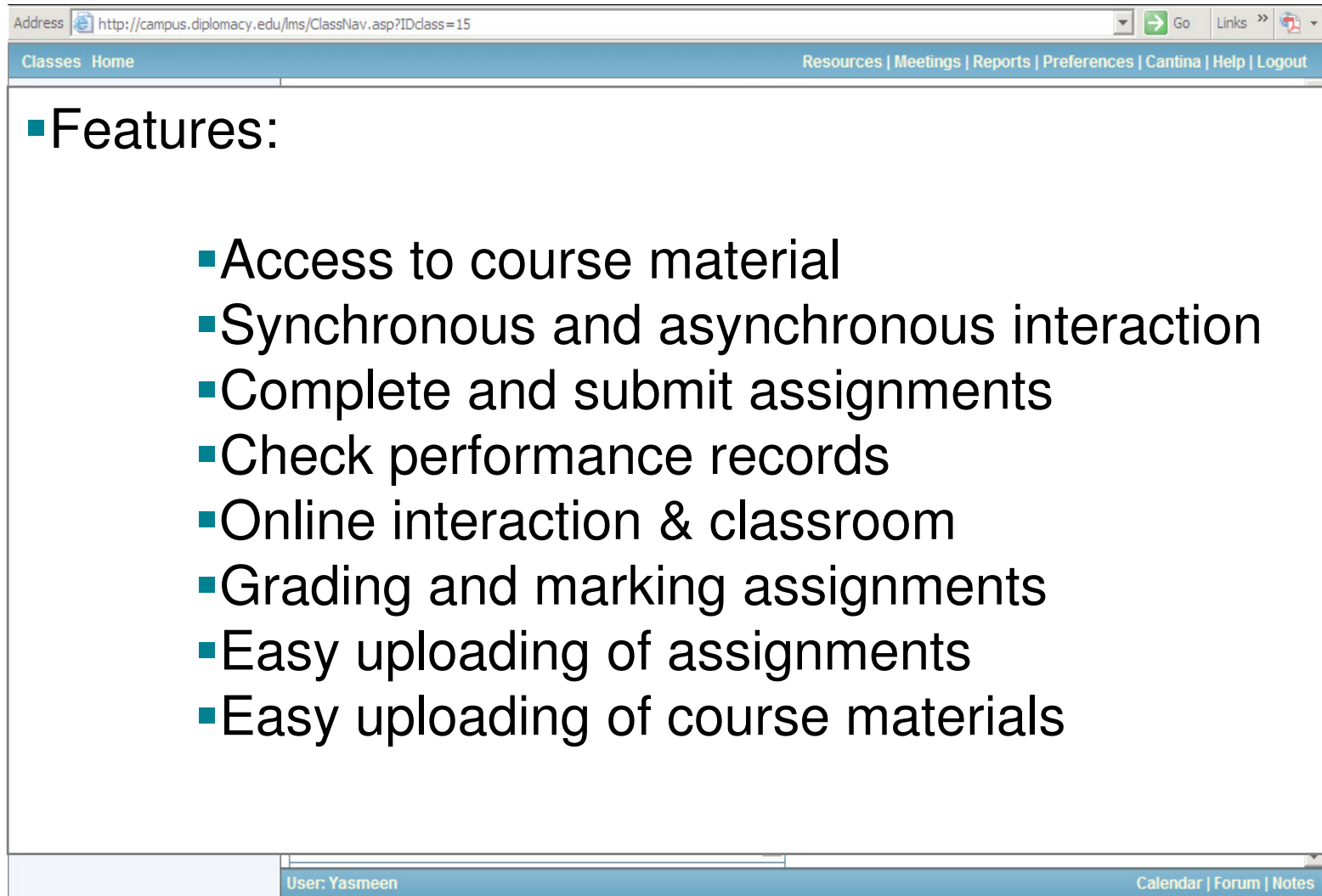
Below the comment, there is a section for "Responses to this link" with a response from Jovan Kurbalija: "Agree - pls. con..."

The left sidebar contains a navigation menu with the following items:

- International Trade Relations and Diplomacy 2004
- Bilateral Diplomacy 2004
- International Policy on the Internet 2004
 - Course Introduction
 - Definition of Internet Governance
 - Diplomatic Context
- WHAT - Infrastructure & Standardisation Basket
 - Introduction
- Materials
 - Telecommunication Infrastructure
 - Telecommunication Infrastructure (Further Thoughts)
 - Technical Standards - TCP/IP
 - Technical Standards - TCP/IP (Further Thoughts)
 - Technical Standards - Domain Name System (DNS)
 - Technical Standards - DNS (Further Thoughts)
 - Content Standards
 - Application Standards (Further Thoughts)
 - Internet Security

At the bottom of the page, the user "User: Yasmeen" is logged in, and there are links for "Calendar | Forum | Notes".

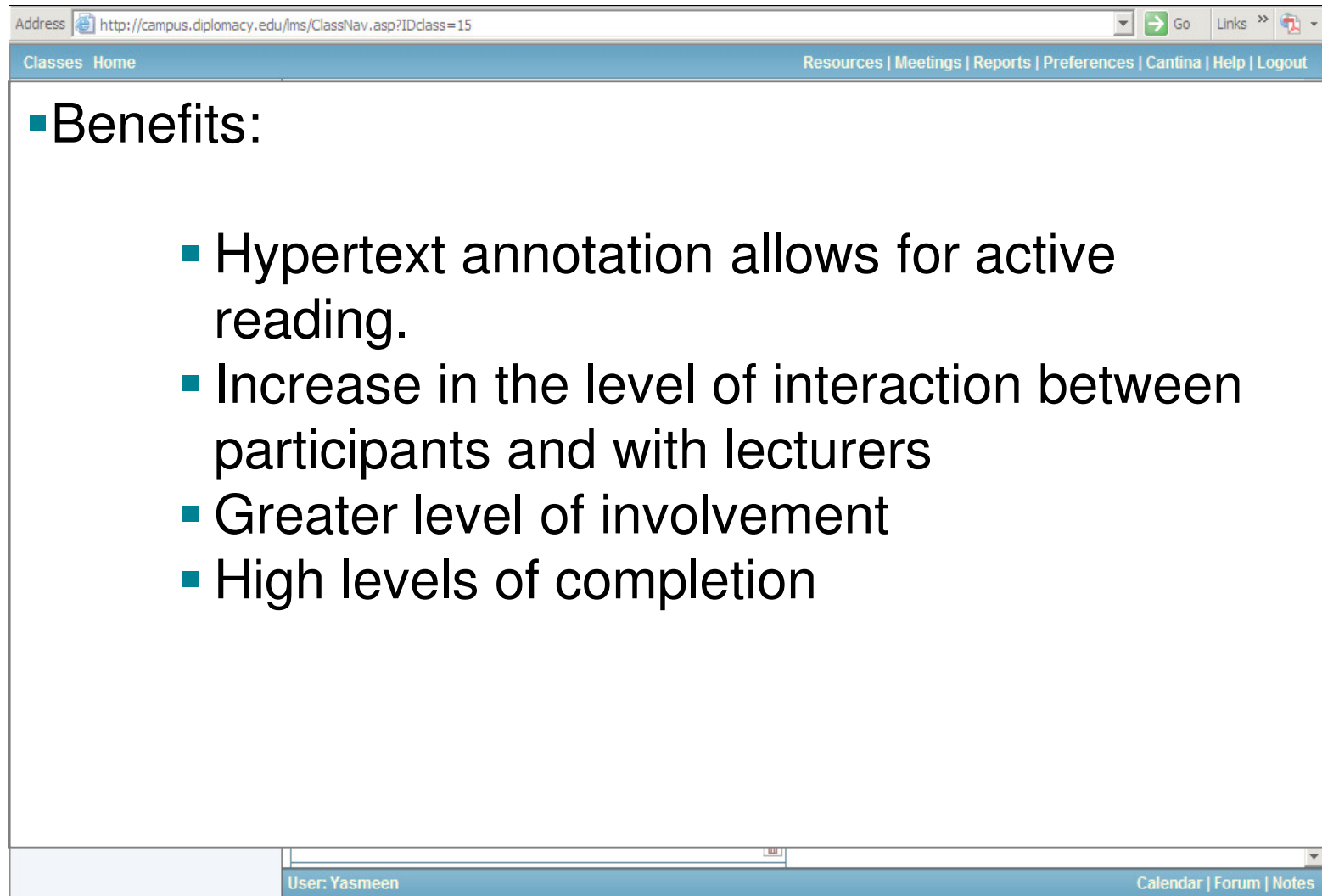
Tools – Learning Management System



The screenshot shows a web browser window with the address bar containing the URL <http://campus.diplomacy.edu/lms/ClassNav.asp?IDclass=15>. The browser's address bar includes a search icon, a 'Go' button, and a 'Links' dropdown menu. The page header features a navigation bar with 'Classes Home' on the left and 'Resources | Meetings | Reports | Preferences | Cantina | Help | Logout' on the right. The main content area displays a list of features under the heading 'Features:'. The footer of the page shows 'User: Yasmeen' on the left and 'Calendar | Forum | Notes' on the right.

- Features:
 - Access to course material
 - Synchronous and asynchronous interaction
 - Complete and submit assignments
 - Check performance records
 - Online interaction & classroom
 - Grading and marking assignments
 - Easy uploading of assignments
 - Easy uploading of course materials

Tools – Learning Management System



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- Benefits:
 - Hypertext annotation allows for active reading.
 - Increase in the level of interaction between participants and with lecturers
 - Greater level of involvement
 - High levels of completion

Diplo Internet Governance Community

Stay networked. Get informed. Broadcast your projects.

- Main
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- Groups
- Photos
- Videos
- Blogs
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Groups

-  **Diplo @IGF2009**
43 members
-  **Remote Participation**
40 members
-  **Net Neutrality**
41 members
-  **Women**
27 members
-  **Diplomacy**
8 members
-  **Internet Governance Ed...**
1 member
-  **Diplo@Global Voices**
3 members
-  **Diplo@TIG**
15 members



About the Community







We are a global community of former participants in the [Internet governance capacity building programme from DiploFoundation](#). Also, many of our partners and friends joined the Community, making it even more fun and valuable. We are all here to to continue the debates, share ideas and projects.

Important: This is an open Community so anyone can read it. But only the ones who sign up receive exclusive newsletters on important notifications. [Sign up HERE](#).

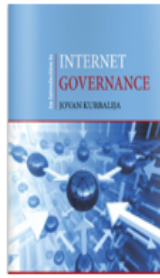

Blog Posts

-  **[Privacy and Our Survival Instinct – "To See and Not To Be Seen"](#)**
To see and not to be seen is the survival principle in nature. The game between predator and prey is as old as nature. Plants and animals try to camouflage and increase chances for survival in spite of the Darwinian predicament of the survival of the fittest. Humans are no different. Since the early days, the key for survival was to see prey and not be seen by predators, and with the development of civilization later on, by other humans. Military history is the history of camouflage and deception... [Continue](#)
Posted by [Jovan](#) on October 14, 2009 at 12:25pm
-  **[\[Interview\] Lillian Sharpley, AfriNIC](#)**
The second annual West Africa IGF [starts today](#) and Diplo had an interview with Lillian Sharpley, from AfriNIC!

Godfred Ahuma

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- 
Emerging Leaders for the Digital World

Diplo Internet Governance Community

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All Groups My Groups **+ Invite More People**



ECOWAS IGF

Created by [Godfred Ahuma](#)
[View Groups](#)

Information



A platform for people from ECOWAS member states to discuss and share ideas on Internet Governance Issues.

Members: 15
Latest Activity: Oct 7

Admin Options

- [Edit Group](#)
- [Manage Group Members](#)
- [Delete Group](#)

- [Send Message to Group](#)
- [Stop Following](#)

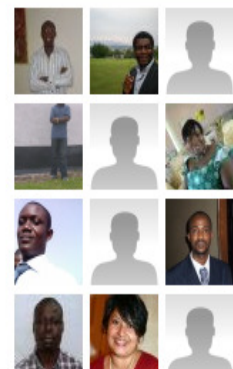
Text Box

[+ Add Text](#) - Put text, HTML, videos, photos, or any [third-party widgets](#) here.

Discussion Forum

- [2nd annual West Africa IGF](#)
Started by Godfred Ahuma Oct 7.
- [An ECOWAS IGF?](#) 4 Replies
Started by Emmanuel Edet. [Last reply](#) by Godfred Ahuma Jun 22.
- [ECOWAS IGF Capacity Building](#) 3 Replies
Started by Emmanuel Edet. [Last reply](#) by Philip F. Johnson May 21.

Members (15)



Godfred Ahuma

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Emerging Leaders for the Digital World

Results

✓ **Quick**

✓ **Effective**

✓ **Low cost**

Aims

- Improve the IG-related knowledge and skills of participants from developing countries, fostering increased participation
- Produce significant research papers and portals on development-related issues
- Expand the participants' research skills beyond organizing and evaluating information, to constructing full and coherent arguments for policy building
- Improve understanding of the academic challenge of two “research environments” - traditional and online - and to gain practical experience in building both environments
- Form a team of experienced IG “fieldworkers” to participate in the IG capacity building measures in the forthcoming period
- Facilitate community-building and trust between different national, cultural, and professional groups.

Resources

- ❑ **Intellectual resources:**

 - expert panels providing current and realistic inputs to discussions and relevant materials references

- ❑ **Financial resources:**

 - partner organizations donating scholarships for the training

- ❑ **Fellowships resources:**

 - placements and in-situ exposure through scholarships for successful participants, enabling them to have direct experience

- ❑ **Core funding:**

 - getting the initiative started
comes from DiploFoundation

 -

Success Stories

IGCBP has developed talented people who are playing important roles in Internet-related developments:

- Tutors
- Policy makers,
- Researchers
- Activists



Diplo Alumni at EAIGF





INTERNET GOVERNANCE CAPACITY BUILDING PROGRAMME

DiploFoundation	Secretariat of the Working Group on Internet Governance	Global Knowledge Partnership	Swiss Agency for Development and Cooperation	RIPE Network Coordination Centre	Internet Corporation for Assigned Names and Numbers	IPv6 Forum

www.diplomacy.edu/ig

Conclusion

“If capacity building in Internet governance is to be successful and effective it has to be a process: a process that involves training, research and policy immersion. This programme is a good example of providing timely, low cost, and effective capacity building. It creates the foundation for establishing networks or communities of experts in developing regions.”

Ambassador Walter Fust, Director General of the Swiss Agency for Development and Cooperation, at the IG CBP Virtual Graduation Ceremony (July 2007).



DiploFoundation

visit:

www.diplomacy.edu/ig

contact us:

ig@diplomacy.edu

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